



*Sacred Heart Catholic Primary
School and Nursery
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Dear Parents and Carers,

October 2019

Parent Code of Conduct

Sacred Heart Catholic Primary School prides itself on the strong relationships it has built with parents, carers and indeed the whole community over the years. We know that these relationships are built on mutual trust, honesty and respect and the staff here work tirelessly to ensure that we provide the very best pastoral and educational provision that we can for your children every single day. We value and treasure the relationships we have established with parents and carers, and our ethos is one of always trying to help and support you, whatever the issue might be.

We appreciate that the vast majority of our parents and carers show respect for our staff and have an understanding that the best way to resolve any issue is to talk it through calmly so that any problems can be quickly identified and a solution found. We are always very happy, by appointment, to talk through any problem or issue and try to find a way to help.

Sadly, there have been a number of occasions, both in this academic year and previously, where school staff have felt threatened, been shouted at, sworn at, felt intimidated and harassed and even concerned for their own personal safety. This has sometimes been in front of other parents and, more worryingly, often in front of children.

At Sacred Heart School we are focused on teaching our children the importance of respect as well as our other core values of responsibility, achievement, equality, faith and compassion. We hope that parents will support us in this aim and therefore, we need to point out that it is unacceptable to treat any member of school staff improperly at any time. School staff have the right to be able to come to work and feel safe and secure.

Please find a copy of our Parent Code of Conduct that sets out the standards of behaviour that we would expect from parents, carers and other visitors to our school to ensure that our school is a happy and safe place for children and staff. We would respectfully ask that you note the contents carefully.

Thank you in advance for your support, understanding and cooperation.

Yours sincerely

Mrs S Nutman
Headteacher

Mrs J Mullally
Deputy Headteacher

Doctor S Quigley
Chair of Governors



*Executive Headteacher: Mrs Sally Nutman
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